

Session 3: Ability and Willingness

Definitions of Key Terms

Performance Readiness®

is the degree of demonstrated ability and willingness to accept, and be accountable for, the performance of a specific task or activity at a sustained, acceptable level.

Ability

is the knowledge, experience and skill that an individual or group demonstrates in a particular task or activity.

Willingness

is the confidence, commitment and motivation to accomplish a specific task or activity that an individual or group demonstrates.

Notes
